

OPERATIONS & SUPPLY CHAIN | COURSE BROCHURE

Warehouse Operations and Layout Design

5 days | Classroom training | English

SMART HORIZON

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London W2 6BD, United Kingdom

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Course content

Why attend

Efficient warehouses depend on good layout, slotting and processes. This course covers warehouse operations from receiving to dispatch: layout and flow design, storage systems, slotting, picking methods, labour planning, warehouse management systems, safety and performance measurement.

Small layout and process changes can significantly increase warehouse productivity. You will learn to design and run efficient warehouses.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Layout design exercises, picking simulations, case studies and KPI workshops.

Course objectives

By the end of this course, participants will be able to:
• Design warehouse layouts for efficient flow
• Select suitable storage and handling equipment
• Apply slotting principles
• Choose picking methods for different profiles
• Plan labour and use warehouse management systems
• Measure warehouse performance and safety

Target audience

This course is suitable for:
• Warehouse managers and supervisors
• Logistics managers
• Distribution centre staff
• Supply chain engineers
• Operations managers



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Target competencies

Participants will develop competencies in:

- Layout design
- Process optimisation
- Labour planning
- Systems use
- Performance measurement

Course outline

Day 1: Warehouse Fundamentals

09:00–10:08	Warehouse roles
10:08–11:00	Process flow
11:00–11:30	**Coffee break**
11:30–11:45	Process flow (continued)
11:45–12:53	Cost drivers
12:53–14:00	Exercise

Day 2: Layout and Storage

09:00–10:08	Layout principles
10:08–11:00	Racking and storage systems
11:00–11:30	**Coffee break**
11:30–11:45	Racking and storage systems (continued)
11:45–12:53	Material handling equipment
12:53–14:00	Design workshop

Day 3: Slotting and Picking

09:00–10:08	Slotting
10:08–11:00	Picking methods
11:00–11:30	**Coffee break**



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11:30–11:45	Picking methods (continued)
11:45–12:53	Picking productivity
12:53–14:00	Simulation

Day 4: Systems and Labour

09:00–10:08	Warehouse management systems
10:08–11:00	Labour planning
11:00–11:30	**Coffee break**
11:30–11:45	Labour planning (continued)
11:45–12:53	Automation options
12:53–14:00	Case study

Day 5: Performance and Safety

09:00–10:08	Warehouse KPIs
10:08–11:00	Safety management
11:00–11:30	**Coffee break**
11:30–11:45	Safety management (continued)
11:45–12:53	Improvement plans
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in GBP, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (GBP)
London Confirmed dates	9 Nov 2026	13 Nov 2026	**£2,450.–**
Online Confirmed dates	9 Nov 2026	13 Nov 2026	**£1,250.–**
Dubai Confirmed dates	30 Nov 2026	4 Dec 2026	**£3,150.–**
Online Confirmed dates	30 Nov 2026	4 Dec 2026	**£1,250.–**
Rome Confirmed dates	4 Jan 2027	8 Jan 2027	**£2,450.–**
Online Confirmed dates	4 Jan 2027	8 Jan 2027	**£1,250.–**
Dubai Confirmed dates	25 Jan 2027	29 Jan 2027	**£3,150.–**
Online Confirmed dates	25 Jan 2027	29 Jan 2027	**£1,250.–**
London Confirmed dates	15 Feb 2027	19 Feb 2027	**£2,450.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Online Confirmed dates	15 Feb 2027	19 Feb 2027	**£1,250.–**
Cape Town Confirmed dates	1 Mar 2027	5 Mar 2027	**£1,890.–**
Online Confirmed dates	1 Mar 2027	5 Mar 2027	**£1,250.–**
Istanbul Confirmed dates	22 Mar 2027	26 Mar 2027	**£2,650.–**
Online Confirmed dates	22 Mar 2027	26 Mar 2027	**£1,250.–**
Dubai Confirmed dates	12 Apr 2027	16 Apr 2027	**£3,150.–**
Online Confirmed dates	12 Apr 2027	16 Apr 2027	**£1,250.–**
Barcelona Confirmed dates	3 May 2027	7 May 2027	**£2,840.–**
Online Confirmed dates	3 May 2027	7 May 2027	**£1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Cape Town Confirmed dates	24 May 2027	28 May 2027	**£1,890.–**
Online Confirmed dates	24 May 2027	28 May 2027	**£1,250.–**
Rome Confirmed dates	7 Jun 2027	11 Jun 2027	**£2,450.–**
Online Confirmed dates	7 Jun 2027	11 Jun 2027	**£1,250.–**
Paris Confirmed dates	28 Jun 2027	2 Jul 2027	**£2,860.–**
Online Confirmed dates	28 Jun 2027	2 Jul 2027	**£1,250.–**
Amsterdam Confirmed dates	19 Jul 2027	23 Jul 2027	**£2,540.–**
Online Confirmed dates	19 Jul 2027	23 Jul 2027	**£1,250.–**
Frankfurt Confirmed dates	9 Aug 2027	13 Aug 2027	**£2,650.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Online Confirmed dates	9 Aug 2027	13 Aug 2027	**£1,250.-**
Vienna Confirmed dates	30 Aug 2027	3 Sept 2027	**£2,940.-**
Online Confirmed dates	30 Aug 2027	3 Sept 2027	**£1,250.-**
Barcelona Confirmed dates	13 Sept 2027	17 Sept 2027	**£2,840.-**
Online Confirmed dates	13 Sept 2027	17 Sept 2027	**£1,250.-**
Kuala Lumpur Confirmed dates	4 Oct 2027	8 Oct 2027	**£1,450.-**
Online Confirmed dates	4 Oct 2027	8 Oct 2027	**£1,250.-**
Rome Confirmed dates	25 Oct 2027	29 Oct 2027	**£2,450.-**
Online Confirmed dates	25 Oct 2027	29 Oct 2027	**£1,250.-**



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Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Vienna Confirmed dates	15 Nov 2027	19 Nov 2027	**£2,940.-**
Online Confirmed dates	15 Nov 2027	19 Nov 2027	**£1,250.-**
Cape Town Confirmed dates	6 Dec 2027	10 Dec 2027	**£1,890.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**£1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon UK certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online