

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE BROCHURE

Shrinkage Analysis and Inventory Loss

5 days | Classroom training | English

SMART HORIZON

info@smarthorizon.uk
2 Kingdom Street, Paddington
London W2 6BD, United Kingdom

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Course content

Why attend

Shrinkage from theft, fraud, damage and administrative errors erodes retail and warehouse margins. This course covers measuring shrinkage, analysing loss data, identifying high-risk products and locations, internal and external theft, process errors, prevention measures, investigations and building a loss prevention programme.

Small reductions in shrinkage significantly increase profit. You will learn to analyse and reduce inventory loss.

Professional Problems This Course Is Designed to Solve

- Difficulty translating subject knowledge into practical workplace decisions.
- Inconsistent approaches to the activities covered in the course outline.
- Lack of a structured plan for applying and reviewing new skills.

Course methodology

Loss data analysis exercises, store and warehouse case studies, prevention planning workshops.

Course objectives

By the end of this course, participants will be able to:

- Measure and classify shrinkage
- Analyse loss data and trends
- Identify high-risk products, sites and processes
- Address internal and external theft
- Reduce process and administrative errors
- Build a loss prevention programme

Target audience

This course is suitable for:

- Loss prevention managers
- Retail operations managers
- Warehouse managers
- Inventory controllers
- Security managers



Course content

Target competencies

Participants will develop competencies in:

- Shrinkage measurement
- Data analysis
- Risk identification
- Prevention design
- Investigation awareness

Course outline

Day 1: Understanding Shrinkage

09:00–10:08	Causes
10:08–11:00	Measurement
11:00–11:30	**Coffee break**
11:30–11:45	Measurement (continued)
11:45–12:53	Benchmarks
12:53–14:00	Exercise

Day 2: Data Analysis

09:00–10:08	Loss data
10:08–11:00	Hotspots
11:00–11:30	**Coffee break**
11:30–11:45	Hotspots (continued)
11:45–12:53	Exception reporting
12:53–14:00	Workshop

Day 3: Theft

09:00–10:08	External theft
10:08–11:00	Internal theft
11:00–11:30	**Coffee break**



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11:30–11:45	Internal theft (continued)
11:45–12:53	Organised crime
12:53–14:00	Case study

Day 4: Process Errors

09:00–10:08	Receiving and counting
10:08–11:00	Pricing and admin errors
11:00–11:30	**Coffee break**
11:30–11:45	Pricing and admin errors (continued)
11:45–12:53	Damage
12:53–14:00	Exercise

Day 5: Prevention Programme

09:00–10:08	Controls and technology
10:08–11:00	Culture
11:00–11:30	**Coffee break**
11:30–11:45	Culture (continued)
11:45–12:53	Measurement
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in GBP, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (GBP)
London Confirmed dates	16 Nov 2026	20 Nov 2026	**£2,450.–**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**£1,250.–**
Cape Town Confirmed dates	30 Nov 2026	4 Dec 2026	**£1,890.–**
Online Confirmed dates	30 Nov 2026	4 Dec 2026	**£1,250.–**
Barcelona Confirmed dates	4 Jan 2027	8 Jan 2027	**£2,840.–**
Online Confirmed dates	4 Jan 2027	8 Jan 2027	**£1,250.–**
London Confirmed dates	25 Jan 2027	29 Jan 2027	**£2,450.–**
Online Confirmed dates	25 Jan 2027	29 Jan 2027	**£1,250.–**
Dubai Confirmed dates	15 Feb 2027	19 Feb 2027	**£3,150.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Online Confirmed dates	15 Feb 2027	19 Feb 2027	**£1,250.–**
Vienna Confirmed dates	8 Mar 2027	12 Mar 2027	**£2,940.–**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**£1,250.–**
Frankfurt Confirmed dates	22 Mar 2027	26 Mar 2027	**£2,650.–**
Online Confirmed dates	22 Mar 2027	26 Mar 2027	**£1,250.–**
Amsterdam Confirmed dates	12 Apr 2027	16 Apr 2027	**£2,540.–**
Online Confirmed dates	12 Apr 2027	16 Apr 2027	**£1,250.–**
Dubai Confirmed dates	3 May 2027	7 May 2027	**£3,150.–**
Online Confirmed dates	3 May 2027	7 May 2027	**£1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Rome Confirmed dates	24 May 2027	28 May 2027	**£2,450.-**
Online Confirmed dates	24 May 2027	28 May 2027	**£1,250.-**
Istanbul Confirmed dates	14 Jun 2027	18 Jun 2027	**£2,650.-**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**£1,250.-**
Dubai Confirmed dates	28 Jun 2027	2 Jul 2027	**£3,150.-**
Online Confirmed dates	28 Jun 2027	2 Jul 2027	**£1,250.-**
Rome Confirmed dates	19 Jul 2027	23 Jul 2027	**£2,450.-**
Online Confirmed dates	19 Jul 2027	23 Jul 2027	**£1,250.-**
Cape Town Confirmed dates	9 Aug 2027	13 Aug 2027	**£1,890.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Online Confirmed dates	9 Aug 2027	13 Aug 2027	**£1,250.-**
Barcelona Confirmed dates	30 Aug 2027	3 Sept 2027	**£2,840.-**
Online Confirmed dates	30 Aug 2027	3 Sept 2027	**£1,250.-**
Rome Confirmed dates	20 Sept 2027	24 Sept 2027	**£2,450.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**£1,250.-**
Kuala Lumpur Confirmed dates	4 Oct 2027	8 Oct 2027	**£1,450.-**
Online Confirmed dates	4 Oct 2027	8 Oct 2027	**£1,250.-**
Cape Town Confirmed dates	25 Oct 2027	29 Oct 2027	**£1,890.-**
Online Confirmed dates	25 Oct 2027	29 Oct 2027	**£1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Paris Confirmed dates	15 Nov 2027	19 Nov 2027	**£2,860.-**
Online Confirmed dates	15 Nov 2027	19 Nov 2027	**£1,250.-**
Vienna Confirmed dates	6 Dec 2027	10 Dec 2027	**£2,940.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**£1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon UK certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

info@smarthorizon.uk
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View the latest course details online