

QUALITY & OPERATIONAL EXCELLENCE | COURSE BROCHURE

Improvement Project Coaching

5 days | Classroom training | English

SMART HORIZON

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London W2 6BD, United Kingdom

Explore current programmes

https://smarthorizon.uk



Course content

Why attend

Experienced practitioners must coach others to lead improvement projects successfully. This course develops improvement coaching skills: coaching models, reviewing project progress, asking powerful questions, helping teams use tools correctly, handling stuck projects and building capability across the organisation.

Improvement capability grows fastest through good coaching. You will learn to coach project leaders to success.

Professional Problems This Course Is Designed to Solve

• Difficulty translating subject knowledge into practical workplace decisions.
• Inconsistent approaches to the activities covered in the course outline.
• Lack of a structured plan for applying and reviewing new skills.

Course methodology

Coaching practice with real project scenarios, feedback sessions and case studies.

Course objectives

By the end of this course, participants will be able to:
• Explain the role of the improvement coach
• Use coaching models and questions
• Review project progress constructively
• Help teams apply tools correctly
• Support stuck or struggling projects
• Build improvement capability across the organisation

Target audience

This course is suitable for:
• Lean and Six Sigma practitioners
• Continuous improvement managers
• Improvement coaches
• Project sponsors
• Experienced team leaders



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Target competencies

Participants will develop competencies in:

- Coaching
- Questioning
- Project review
- Tool guidance
- Capability building

Course outline

Day 1: Coaching Role

09:00–10:08	Coach versus expert
10:08–11:00	Coaching models
11:00–11:30	**Coffee break**
11:30–11:45	Coaching models (continued)
11:45–12:53	Self-assessment
12:53–14:00	Exercise

Day 2: Questioning

09:00–10:08	Powerful questions
10:08–11:00	Listening
11:00–11:30	**Coffee break**
11:30–11:45	Listening (continued)
11:45–12:53	Feedback
12:53–14:00	Practice

Day 3: Project Reviews

09:00–10:08	Tollgate reviews
10:08–11:00	Progress checks
11:00–11:30	**Coffee break**



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11:30–11:45	Progress checks (continued)
11:45–12:53	Quality of analysis
12:53–14:00	Simulation

Day 4: Stuck Projects

09:00–10:08	Common problems
10:08–11:00	Re-scoping
11:00–11:30	**Coffee break**
11:30–11:45	Re-scoping (continued)
11:45–12:53	Motivation
12:53–14:00	Role play

Day 5: Building Capability

09:00–10:08	Coaching programmes
10:08–11:00	Measuring impact
11:00–11:30	**Coffee break**
11:30–11:45	Measuring impact (continued)
11:45–12:53	Personal development
12:53–14:00	Action plan

The timings provided are estimates and may vary depending on the number of participants and the discussions taking place during the sessions. They are indicative only and do not constitute a binding commitment.



Course content

Dates, venues and fees

Current published course plans. Fees are per participant in GBP, excluding unconfirmed taxes.

Venue	Start date	End date	Fee (GBP)
Istanbul Confirmed dates	16 Nov 2026	20 Nov 2026	**£2,650.–**
Online Confirmed dates	16 Nov 2026	20 Nov 2026	**£1,250.–**
Rome Confirmed dates	7 Dec 2026	11 Dec 2026	**£2,450.–**
Online Confirmed dates	7 Dec 2026	11 Dec 2026	**£1,250.–**
Vienna Confirmed dates	11 Jan 2027	15 Jan 2027	**£2,940.–**
Online Confirmed dates	11 Jan 2027	15 Jan 2027	**£1,250.–**
Cape Town Confirmed dates	1 Feb 2027	5 Feb 2027	**£1,890.–**
Online Confirmed dates	1 Feb 2027	5 Feb 2027	**£1,250.–**
London Confirmed dates	15 Feb 2027	19 Feb 2027	**£2,450.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Online Confirmed dates	15 Feb 2027	19 Feb 2027	**£1,250.–**
Rome Confirmed dates	8 Mar 2027	12 Mar 2027	**£2,450.–**
Online Confirmed dates	8 Mar 2027	12 Mar 2027	**£1,250.–**
Dubai Confirmed dates	29 Mar 2027	2 Apr 2027	**£3,150.–**
Online Confirmed dates	29 Mar 2027	2 Apr 2027	**£1,250.–**
Barcelona Confirmed dates	19 Apr 2027	23 Apr 2027	**£2,840.–**
Online Confirmed dates	19 Apr 2027	23 Apr 2027	**£1,250.–**
Amsterdam Confirmed dates	10 May 2027	14 May 2027	**£2,540.–**
Online Confirmed dates	10 May 2027	14 May 2027	**£1,250.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Cape Town Confirmed dates	24 May 2027	28 May 2027	**£1,890.–**
Online Confirmed dates	24 May 2027	28 May 2027	**£1,250.–**
Dubai Confirmed dates	14 Jun 2027	18 Jun 2027	**£3,150.–**
Online Confirmed dates	14 Jun 2027	18 Jun 2027	**£1,250.–**
Rome Confirmed dates	5 Jul 2027	9 Jul 2027	**£2,450.–**
Online Confirmed dates	5 Jul 2027	9 Jul 2027	**£1,250.–**
Frankfurt Confirmed dates	26 Jul 2027	30 Jul 2027	**£2,650.–**
Online Confirmed dates	26 Jul 2027	30 Jul 2027	**£1,250.–**
Paris Confirmed dates	16 Aug 2027	20 Aug 2027	**£2,860.–**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Online Confirmed dates	16 Aug 2027	20 Aug 2027	**£1,250.-**
Vienna Confirmed dates	30 Aug 2027	3 Sept 2027	**£2,940.-**
Online Confirmed dates	30 Aug 2027	3 Sept 2027	**£1,250.-**
Barcelona Confirmed dates	20 Sept 2027	24 Sept 2027	**£2,840.-**
Online Confirmed dates	20 Sept 2027	24 Sept 2027	**£1,250.-**
London Confirmed dates	11 Oct 2027	15 Oct 2027	**£2,450.-**
Online Confirmed dates	11 Oct 2027	15 Oct 2027	**£1,250.-**
Cape Town Confirmed dates	1 Nov 2027	5 Nov 2027	**£1,890.-**
Online Confirmed dates	1 Nov 2027	5 Nov 2027	**£1,250.-**



Course content

Dates, venues and fees (continued)

Venue	Start date	End date	Fee (GBP)
Dubai Confirmed dates	22 Nov 2027	26 Nov 2027	**£3,150.-**
Online Confirmed dates	22 Nov 2027	26 Nov 2027	**£1,250.-**
Kuala Lumpur Confirmed dates	6 Dec 2027	10 Dec 2027	**£1,450.-**
Online Confirmed dates	6 Dec 2027	10 Dec 2027	**£1,250.-**

Plan your next step

Dates, availability, exact venue, taxes, inclusions and payment terms require written confirmation. This brochure is not a quotation, registration, booking confirmation or visa invitation. Participants receive a Smart Horizon UK certificate of attendance; programmes are not externally accredited and do not award a professional qualification or designation. Confirm arrangements before booking travel.

For group or in-house training, contact our learning team to discuss your objectives and delivery arrangements.

Contact Smart Horizon

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View the latest course details online